

# Accessibility Statement

Website accessibility declaration for Private Subjects pursuant to art. 3 paragraph 1 of Law no. 4 of 9 January 2004

## Declaration

**Trenord** undertakes to make its website accessible, in accordance with Law no. 4 of 9 January 2004. This accessibility statement applies to: <https://giteintreno.trenord.it/>

## Compliance status:

### Partially compliant

This website partially complies with the requirements of Appendix A of the UNI CEI EN 301549 standard due to the cases of non-compliance listed below

## Content not accessible

The contents listed below are not accessible for the following reasons in compliance with Law no. 4 of 9 January 2004:

- **WCAG 2.0 AA 2.4.7 Focus Visible**  
Interactive elements must show a visible focus indicator so users navigating with a keyboard know where they are.
- **WCAG 2.2 AAA 2.4.13 Focus Appearance**  
The focus indicator must be highly visible and meet minimum size and contrast requirements.
- **WCAG 2.0 A 1.3.1 Info and Relationships**  
Information and structure must be conveyed programmatically, not only through visual presentation.
- **WCAG 2.0 AA 1.4.3 Contrast (Minimum)**  
Text and images of text must have sufficient color contrast against the background.
- **WCAG 2.0 A 4.1.1 Parsing**  
Content must be correctly formatted so it can be reliably interpreted by assistive technologies.
- **WCAG 2.0 AAA 3.2.5 Change on Request**  
Changes of context (like pop-ups or auto-updates) must only occur when requested by the user.
- **WCAG 2.2 AAA 2.4.12 Focus Not Obscured (Enhanced)**  
Focused elements must remain fully visible on screen and not be partly hidden.
- **WCAG 2.0 AAA 1.4.6 Contrast (Enhanced)**  
Text and images of text require an even higher minimum contrast ratio for maximum readability.

- WCAG 2.1 AAA 2.5.5 Target Size (Enhanced)  
Interactive targets like buttons and links must have a sufficiently large clickable area.

## Drafting of the Accessibility Statement

The declaration was drawn up on **30/09/2025**.

The declaration was made using an assessment compliant with the requirements of Directive (EU) 2016/2102 through a self-assessment carried out directly by the provider.

The statement was last reviewed on **30/09/2025**, complying with the recommendation to review periodically (at least annually) the accuracy of the statements contained in this accessibility statement.

## About the Website

1. Date of last publication of the site: **30/09/2025**
2. Have you carried out usability tests? **YES**
3. Content Management System (CMS) used: **Custom**

## Property Information

1. The number of employees with disabilities present in the administration 35
2. The number of workstations for employees with disabilities n/a

The figure refers to the total number of employees hired by law as protected categories and as disabled by the group updated to December 2022.

## Sending reports to the Provider

You can report any cases of difficulty in accessing the content of the site.

The report can be made by e-mail to the e-mail address: **accessibilita-digitale@trenord.it**

In the email, you will need to indicate:

- Name and surname;
- Address of the web page or sections of the website or customer area subject to the report;
- Clear and concise description of the problem encountered;
- Tools used (operating system, browser, assistive technologies).

## Sending reports to AgID

In the event of an unsatisfactory response or no response, within thirty days, to the notification or request, the interested party may forward a report to **[protocollo@pec.agid.gov.it](mailto:protocollo@pec.agid.gov.it)**