

Information for the public

How to use COP tickets on routes or carriers where electronic ticket control is not available

Dear Customers, to travel with COP electronic tickets on **CROSS-BORDER ROUTES - TRENITALIA SERVICES** and **TPER AUTOMOTIVE COMPANIES**, within **STIBM AND IVOL**, it is essential to **keep the receipt issued when purchasing/recharging the ticket**.

Before the start of the trip, **the paper receipt must be validated manually** (writing on it in pen):

DEPARTURE STATION and TIME OF DAY at THE START of THE JOURNEY.

During inspection, **the paper receipt must be shown, together with the COP**, which must also be validated on departure at the machines in the station.



+

Paper receipt issued by ticket offices and/or retailers

TRENORD S.r.l. Piazza Cadorna 14 20123 Milano P.I. 06705490966 Telefono 02.85111 Call center 0272494949 www.trenord.it	
RICARICA CONTRATTI TSC	
DSDE	12752
AgentID	08541
Prog.Turno	1
Chip ID	2886212087

TARIFFA	16311
CTA ADULTI	
Contratto	0835104938
Classe passeggero	2
Origine	MALPENSA AEROPORTO
Destinazione	MENDRISIO
Via	CANTELLIO GAGGIOLD
Inizio validita	19/06/2023
Fine validita	19/06/2023
TOT.VIAGGI	1

TOT.PREZZO	17,00

19-06-2023 13:35	
<i>Malpensa - ore: 14.19</i>	

TRENORD Ricevuta Pagamento	
0	
CTA ADULTI	
Importo pagato Euro	3.70
I.V.A. ai sensi di legge	
Validita: 16/02/2024 - 16/02/2024	
COMO S.GIOVANNI	MENDRISIO
Via	
Classe	Seconda classe
Scontrino nr.	02 11377 0855842810
Id macchina	11377

Emissione	14/02/2024 14:08
<i>Como San Giovanni - 14.25</i>	

Paper receipt issued by self-service vending machines